

## Welcome to the Milton Marlin Swim Academy!



Thank you for choosing the Milton Marlins to provide your child with the opportunity to improve their swimming through our Milton Marlin Swim Academy.

The Milton Marlin Swim Academy (MMSA) has been active for over 20 years and has developed a 3-level program to help your child learn the four competitive strokes (Freestyle, Backstroke, Breaststroke & Butterfly) and improve their fitness and strength in the water. This program has serviced thousands of young swimmers since its inception and is the largest of its kind in Milton. Many, if not all of Milton's best Provincial and National level swimmers have passed through MMSA.

The Milton Marlins MMSA program operates out of the Milton Sports Centre, which is also the location of the Milton Marlins office.

Our MMSA program recognises the importance of proper skill development in a progressive manner, with a view to helping your child become a stronger, safer swimmer. Each level is backed by progress report cards to reward and encourage children at the completion of each level.

Our coaches are knowledgeable and highly skilled swimmers and offer experiential insight into the sport of swimming. They are trained in-house to ensure the highest quality teaching and education for your child.

At the Milton Marlins, we encourage parents and guardians to be involved in the MMSA process. We offer regular opportunities to speak with your child's coach. Nonetheless, if you have questions and wish to contact us, please email us at: [info@miltonmarlins.ca](mailto:info@miltonmarlins.ca).

We hope you and your child enjoy your Milton Marlin Swim Academy experience.

Yours in Swimming,

A handwritten signature in black ink, appearing to read 'Meghan Whittaker'.

Meghan Whittaker  
Head Coach  
Milton Marlin Swim Team

# Milton Marlin Swim Academy:

## Things to Know



### Assessments:

- Each season we host an assessment night in early September which will identify a swimmer's level of swimming competence.
- Should you be joining mid-season, we're happy to arrange an alternate assessment time that suits you. Please visit our website for details on how to set that up.
- Each swim assessment takes a matter of minutes as our trained coaches evaluate key components of each stroke.

### Registration

- Once the assessment has been completed and you know which level your swimmer is best suited to, you can start the registration process by going to [www.miltonmarlins.ca](http://www.miltonmarlins.ca).
- Follow the instructions to complete your child's registration.
- Should you wish to change a booked class after your registration is complete, a \$25 administration fee will apply. Changes can be made by contacting the MMST Administrator at [admin@miltonmarlins.ca](mailto:admin@miltonmarlins.ca)

### Payment

- Payment is made by credit card using the online registration system.
- The class (or classes) booked will be confirmed once full payment has been received.

### Refund policy

- The yearly registration fee is not refundable
- No Refunds or Credits are allowed after the first class of a session has commenced, unless cancellation is supported by a doctor's note.
- A \$25 administration fee applies to all refunds.
- Refunds of \$30 or less will remain on your account as a credit.
- No admin fee is charged to have a credit applied to your account. Credits remain on your account for a period of 12 months.
- MMST reserves the right to cancel any MMSA class if registration numbers for that class do not meet the minimum requirement (4). Fees will be fully refunded.

### Make-Up Policy

- MMST will do its best to accommodate swimmers in the event of a pool closure.
  - Should a facility become unavailable for any reason, we will offer make-up classes, if possible.
  - We will not reschedule cancelled make-up classes.
  - A refund or credit may be offered as an alternative to a make-up class.
  - No Make-up classes will be offered for any reason other than those listed above.

*Reasons why make-up classes aren't offered:*

- *Your regular class time is less effective if there are constantly new faces doing make-up sessions.*
- *Your child will benefit from the extra attention when other children are away. This doesn't happen if classes are topped up with make-up swimmer.*
- *Make-ups do not guarantee the same coach as the regularly scheduled program.*

### Holiday Closures & Cancelled Classes

- On dates that Academy classes are not scheduled to run, session fees have been prorated accordingly.

### Equipment and Team Apparel

- All MMSA swimmers are required to bring their own goggles, kickboard, and fins - please visit our website to find out where they can be purchased.
- Each new swimmer will receive one complimentary Milton Marlins swim cap at the first class. It is strongly recommended parents write the swimmer's name on the "forehead" of the cap and that the caps are worn at all practices (girls and boys).

### Progress reports

- Coaches will be available every third week to provide feedback on your child's progress. Ongoing assessments for registered swimmers ensure:
  - Your child's systematic progression through all MMSA levels.
  - Quality control of the MMSA program

**Children progress at various speeds. It is unreasonable to expect that a child will advance a swimming level EVERY session. The philosophy of the Milton Marlin Swim Academy program is to progress swimmers once they attain the correct skills for each level.**