



		All =127
	IMPORTANCE	
	TOP 3	
1	Sanctioning LSC meets	5.62
2	Organizing a LSC championship schedule	5.62
3	Establishing LSC time standards	5.48
	LAST 3	
20	Publishing LSC records and top times	4.80
21	Responding to those in the LSC interested in pool facility development	4.75
22	Providing a LSC level facility development grant program	4.74

Coaches = 28			
	IMPORTANCE		
	TOP 3		
1	Maintaining a LSC website	5.71	
2	Sanctioning LSC meets	5.61	
3	Reviewing that swimmers who enter sanctioned meets are registered with USA Swimming	5.54	
3	Organizing a LSC championship schedule	5.54	
	LAST 3		
20	Responding to those in the LSC interested in pool facility development	4.68	
21	Supporting officials interested in working at regional, national and international levels	4.57	
22	Providing a LSC level facility development grant program	4.57	

Q: Minnesota Swimming Inc. ("LSC") provides a variety of services and programs to over 10,000 members in Minnesota and western Wisconsin. In your opinion, rank the IMPORTANCE of each of the following items:

WEIGHTING
Very important = 6
Important = 5
Somewhat important = 4
Somewhat unimportant = 3
Unimportant = 2
Very unimportant = 1

		All =127
	SATISFACTION	Weighting
	TOP 3	
1	Reviewing that swimmers who enter sanctioned meets are registered with USA Swimming	5.15
2	Establishing LSC mission, vision, and core values	4.75
3	Publishing LSC records and top times	4.75
	LAST 3	
20	Organizing a regular season LSC meet schedule	4.18
21	Building relationships with local government units and institutions considering pool facility projects	3.99
22	Organizing a LSC championship schedule	3.72

	Coaches = 28	
	SATISFACTION	Weighting
	TOP 3	
1	Reviewing that swimmers who enter	5.14
	sanctioned meets are registered with USA	
	Swimming	
2	Promoting awareness and training	4.61
	opportunities for Safe Sport at the LSC level	
3	Supporting athletes who compete at	4.57
	regional, national and international levels	
	LAST 3	
20	Organizing a regular season LSC meet	3.50
	schedule	
21	Building relationships with local	3.50
	government units and institutions	
	considering pool facility projects	
22	Organizing a LSC championship schedule	2.82

Q: The list is the same from the previous question, but this time rate your level of SATISFACTION with each of the following items:

WEIGHTING
Very satisfied = 6
Satisfied = 5
Somewhat satisfied = 4
Somewhat unsatisfied = 3
Unsatisfied = 2
Very unsatisfied = 1





- Minimal differentiation in IMPORTANCE of services and programs (less than .9 points overall and 1.2 for coaches)
- Greater differentiation in SATISFACTION, especially among coaches (2.3 points)
- Minor difference in top 3 SATISFACTION items between all respondents compared to coaches
- NO difference in the last 3 items of SATISFACTION between coaches and overall survey respondents
- The championship schedule and regular season schedule were the most unsatisfying
- What is the charge [parameters] from the Board of Directors to address the competition schedule? Identify the keys, the barriers, the ideas and solutions, the timeframe and deadlines.
- What is the expectation and potential strategy change on building relationships with local government units state-level entities?





		All = 127
	GAP IMPORTANCE AND SATISFACTION	Weighting
	TOP 3	
1	Organizing a LSC championship schedule	1.90
2	Organizing a regular season LSC meet schedule	1.44
3	Building relationships with local government units and institutions considering pool facility projects	1.14

Coaches = 28		
	GAP IMPORTANCE AND SATISFACTION	Weighting
	TOP 3	
1	Organizing a LSC championship schedule	2.72
2	Sanctioning LSC meets	1.79
3	Maintaining a LSC website	1.67

- Themes are recurring when looking at the gaps between importance and satisfaction
- Gap between importance and satisfaction of meet sanctioning needs deeper dive. Designing competitions, leading LSC practice, education and information for clubs, be as prepared as possible for turnover of authors. Parameters/goals set.
- Website refresh is on 2018 staff goals





		All = 127
	NEW AND IMPROVED	Weighting
	TOP 3	
1	Greater assistance for athletes, coaches, and officials to regional, national, international meets, clinics, and conventions	5.02
2	Performance training and motivational opportunities (e.g. LSC select camp, all star camp, state, MRC or MAC camps)	5.00
3	Greater promotion of swimming for positive public relations	4.94

	Co	aches = 28
	NEW AND IMPROVED	Weighting
	TOP 3	
1	Coach clinic/training opportunities	5.36
2	Greater promotion of swimming for positive public relations	5.29
3	Partnership with complementary swim organizations (high school, college, Masters, YMCA, YWCA)	5.11

Q: A number of NEW or IMPROVED programs and services are under consideration at the LSC level. In no priority from this listing, please express your level of interest in the following:

Very interested = 6
Interested = 5
Somewhat interested = 4
Somewhat uninterested = 3
Uninterested = 2
Very uninterested = 1





		All = 127
	STRENGTHS	Weighting
	TOP 3	
1	Financial condition of the LSC	3.91
2	Swimming knowledge within the LSC	3.70
3	Variety of club models within LSC, from newer smaller clubs to larger established ones with successful track-records	3.54

		Coaches = 28
	STRENGTHS	Weighting
	TOP 3	
1	Financial condition of the LSC	4.11
2	Data management for SWIMS, time	3.46
	standards, records, top 20	
3	Swimming knowledge within the LSC	3.36

Q: Strengths and weaknesses are elements internal to the organization. In your opinion rate the level of strength or weakness within MN Swimming.

		All = 127
	WEAKNESSES	Weighting
	BOTTOM 3	
1	Clubs sharing best practice with one another	2.42
2	Cost to enter LSC swim meets	2.43
3	Communication and engagement of	2.46
	members in Greater Minnesota	

		Coa	ches = 28
	WEAKNESSES		Weighting
	воттом з		
1	Communication and engagement of		2.11
	members in Greater Minnesota		
2	Cost to enter LSC swim meets		2.11
3	Clubs sharing best practice with one		2.19
	another		

Big strength = 5 Strength = 4 Neither a strength or weakness = 3 Weakness = 2 Big weakness = 1

- Looking at the list there are some big think weaknesses shifting culture and trust, examining costs as it pertains to both the LSC and meet hosts, engagement outside the Metro, building capacity with leading small club practices. Parameters/goals needs to be set.
- How can our strengths be leveraged?





		All = 127
	OPPORTUNITIES	Weighting
	TOP 3	
1	Health consciousness of region	4.25
2	Olympians from MN engaged with LSC members	4.20
3	College programs in the region	4.15

		All = 127
	THREATS	Weighting
	BOTTOM 3	
1	# of meter pools in the region	2.31
2	Control of pool facilities affecting costs and availability	2.39
3	Cost to train and compete in swimming (i.e. dues, entry fees, travel)	2.40

	Coaches = 28	
	OPPORTUNITIES	Weighting
	TOP 3	
1	College programs in the region	4.11
2	Health consciousness of region	3.46
3	Interest in swimming among youth with disabilities	3.36

	Coa	ches = 28
	THREATS	Weighting
	BOTTOM 3	
1	# of meter pools in the region	1.79
2	Control of pool facilities affecting costs and availability	2.07
3	Cost to train and compete in swimming (i.e. dues, entry fees, travel)	2.18

Q: Opportunities and threats are elements external to the organization. In your opinion please indicate if you feel the following are an opportunity or threat for MN Swimming.

Big opportunity = 5
Opportunity = 4
Neither an opportunity or threat = 3
Threat= 2
Big threat = 1

- Even "bigger think" challenges in the threats category
- Review strategy on pools "all in" on meter projects with statewide relevance; what is the all in statewide criteria; grow reserve and invest for facilities; how can we band swim clubs together like other sports
- Need a deeper dive on expectations about anything the LSC can do to mitigate (uncontrollable?) costs in the sport
- How can the opportunities be leveraged
- How can the board be more focused on strategic matters and delegate [entrust?] committees and staff? Set the parameters, goals, the delegate to the team. Meet less frequently so volunteers can engage in committee work.