To help address common questions related to the launch of the new SWIMS database and Online Member Registration (OMR), we have some important information related to account creation.

All users need to create an account to access the new SWIMS database. <u>During account creation, existing members must link to their new USA Swimming ID.</u> To preserve historical registration data, APT status, Background Check status, and account permissions USA Swimming created a link between a member's old USA Swimming ID and their new USA Swimming ID. By linking to your new USA Swimming ID, historical data and permissions are automatically added to your new account.

Members link to their new USA Swimming ID by entering their new ID number during account creation. Members can request and receive their new USA Swimming ID by following the steps below:

1. During account creation, after selecting "Existing Member", members can request their new USA Swimming ID be emailed to them. This action will send the new USA Swimming ID to the email on file in USA Swimming's old member database. **The email currently on file may be different than the email entered/used during account creation** – please check all your email addresses, junk folders, etc. The email on file may be missing, incorrect or outdated. If you do not receive the email with your new ID, it is likely that your email address is incorrect in the old database. <u>Users that do not receive their new USA Swimming ID via email should proceed to the second step.</u>
2. If you do not receive the email with your new USA Swimming ID, please reach out to your LSC Admin. Those individuals have access to the "Member Details" search in SWIMS where they can find and share your new USA Swimming ID. Once you receive your ID from your admin, you can proceed with your account creation.

Note: Earlier in the account creation process, users are emailed a Ping verification code. <u>The Ping verification code is not your new USA Swimming ID.</u> Since the verification code will go to the email used for account creation, not the email stored in the old database, **the verification code and the new USA Swimming ID may be emailed to different email addresses.**