

Deactivation Policy

1. If you decide to leave Swim Streamline at any time you must notify **the Team Admin via SSAN's Withdrawal form** (found on www.swimstreamline.com) by the **15th of the month prior to your break** or else your account will be billed on the 1st of the month, no exceptions! This includes any time between September through August. ***We will not assume you are on break just because you do not show up for practice. If you DO NOT fill out a withdrawal form by the 15th of the month PRIOR to your break your account will be charged for next month's fees, this includes any months where we have a scheduled team break, no exceptions!***

2. **How to suspend your account (deactivate):** If you decide stop swimming at Swim Streamline you must notify the Team Admin via SSAN's Withdrawal form (found on www.swimstreamline.com) by the 15th of the month prior to your break, otherwise we will consider you eligible to pay for the next month of swimming and your account will be billed. There are no exceptions. If the 15th of the month has passed you will owe for the next month. ONLY the withdrawal form is acceptable. Verbal communication, texts, and assumptions are not. If you do not get a confirmation email from the Team Admin noting your break then he/she did not receive your form and you will owe!

3. **Deactivation Fee:** If you decide stop swimming at Swim Streamline and you have notified the Team Admin via **SSAN's Withdrawal form** (found on www.swimstreamline.com) by the 15th of the month prior to your break, a \$15.00 deactivation fee per swimmer will be charged to your account and any unworked volunteer shift fees. Due to limited pool availability and group space, your swimmer may be placed on a waiting list upon returning.

4. **Reactivation of your SSAN account.** If a swimmer of your family needs to take stop swimming, and then plans to return to SSAN during August 1, 2025 – July 31, 2026, a \$15 reactivation fee PER SWIMMER will be charged to your account every time a swimmer returns to the team. To reactivate your account, please contact the Team Admin via email at Admin@swimstreamline.com. Due to limited pool availability and group space, your swimmer may be placed on a waiting list upon returning.