

Service Commitment

As a team, we are committed to providing local opportunities for our athletes to compete. We do this by hosting several in town meets. These meets provide financial support for our team, minimize travel costs for our families, and give our athletes the comfort and advantage of competing in a familiar pool. As parent volunteers, we partner together to fully run these in town meets. ***To do this we need your help!***

Serving is a fun way to build our team and together we can maintain our reputation of hosting some of the best meets in downstate Illinois!

What are the service requirements?

We host several meets during the year. Some are dual meets run on a weekend morning or afternoon (YMCA meets); while others are large invitational meets (Erin Block, Mid-Winter and Illinois Open) that are Friday evening through Sunday evening.

- **Dual Meets:** For YMCA meets (duals), all families that attend are expected to have at least one worker if your swimmer is participating in that meet. This also includes championship meets (District and Area).
- **Hosted Meets:** This would be Erin Block (November), Mid-Winter (January), or the Illinois Open (July). If you have a swimmer who participates in any of these meets, regardless of how many sessions he/she swims in that meet, you are required to serve 3 sessions during the course of that meet. One of the sessions can be a food donation. If you do not serve, you will be charged **\$50 per session** of service that was not completed.
- **Out of Town Meets:** If your swimmer is swimming at an out of town meet, often the host team will ask each team to provide timers. The amount our team needs to provide will be posted in the meet overview in the days leading up to the meet. It is our job as parents to jump in and help take turns serving for our team at these meets. This is especially true during our championship season.

How do I sign up to serve?

Our volunteer coordinators will email you before each meet with a link to go online and sign up.

What areas can I serve in?

For every meet, we need help with meet set-up/tear down, timers, runners, concessions, runners, and more. There are plenty of places to help and none require previous experience. If you have questions or need suggestions, just ask the Volunteer Coordinator. If you know that you will not be able to help at a particular meet, please let the Volunteer Coordinator know as soon as possible (preferably 2-4 weeks before the meet) or you will be charged for those missed sessions. *There are always 16 pre or post meet duties that need attention. You can help with these needs before you leave or when you get back.*

What if I don't serve?

Families that do not meet the volunteer commitment and do not make other arrangements will be billed **\$50 per missed session**. Please understand that we really do not want your money. We much prefer your assistance!

I have read and understand the HEAT service commitment:

Signature: _____ Date: _____

HEAT Swim Team Agreement

1. Team fees are charged on a monthly basis on the 1st of the month. Parents have the option to pay by automatic draft from credit card, checking or savings accounts. You will be billed for the season (April-August) as per your indications on the registration form.
2. Fees are based on enrollment, not attendance; **no adjustment will be made for non-attendance unless there are extenuating circumstances.**
3. *If an athlete attends two or more practices during a particular month, they will be charged for that month whether the registration form shows registration for that month or not. ½ months can be applied.*
4. Payment must be made prior to attendance in the program.
5. Your monthly bank/credit card statement is your receipt of payment.
6. All returned checks or bank drafts will be charged a return fee of \$25.00 per transaction.
7. It is your responsibility to read and understand the policies set forth in the parents' handbook and the USA code of Conduct (attached to this registration packet).
8. The YMCA reserves the right to make changes in its programs and program fees without advance notice. Also, the YMCA reserves the right to close programs that do not meet the minimum requirements for attendance.
9. As mandated by the State of Illinois, we will report any form of abuse or any suspicion of abuse.

Signature: _____ Date _____

Bank Draft and Credit Card Authorization

I authorize my bank/credit card to honor pre-authorized drafts drawn by the YMCA on my account for the Champaign County YMCA HEAT Competitive Swim Team fees. When the bank/credit card honors the draft by charging my account, such drafts constitute my receipt for payment. Should any draft not be honored by said bank when received by them, it is understood that the payment is to be made in the amount of said payment plus a service charge. Said payment and service charge may be submitted as an additional draft at any time following the notice of the dishonoring of the original bank draft. Regardless of attendance, charges will be drawn for the months committed to at registration plus any months where an athlete attends two or more practices. Any changes in payment information affecting my Champaign County YMCA HEAT Competitive Swim Team draft are required to be submitted in writing with a 15-day notice. Failure to do so will result in the next month's draft being, possibly, non-refundable. **Voided check or savings account information is required with all bank draft applications.**

☐ Please continue to use the same account information from the prior season.

☐ Please use the new account information. Last 4 digits of account: _____

Signature _____ Date _____

Stephens Family YMCA Policies:

You must be a YMCA member to register for HEAT. See member services desk for details.

- » YMCA Member ID must be scanned or Photo ID is required for entry.
- The YMCA is a smoke-free facility in and around property.
- The YMCA does not allow cell phone or camera photos to be taken in any locker room.
- The YMCA is not responsible or liable for articles lost, damaged or stolen.
- Lost and Found is located near the maintenance office.
- » The YMCA does not provide accident insurance for members or program participants. Each person participates at his or her own risk.
- Areas of the YMCA facility may be reserved or for adult use only. Please check with the Member Service Desk.
- Food/drinks are not allowed in locker rooms, gyms, pools or activity areas.
- Children under the age of 14 may not be upstairs. Children 12-14 may be upstairs if accompanied by a parent or trainer.
- We accept cash, MasterCard, Visa, Discover, American Express and personal checks as forms of payment.
- The YMCA does NOT issue any type of membership refund.
- Private and Semi-Private Swim Lessons expire 1 year from purchase date, no refunds.
- Membership fees are NOT contingent upon facility usage.
- Any credits owed to the member at the time of termination will be applied to accrued debt.
- Any balance due at the time of termination must be paid.
- There is a \$2 charge for replacement ID cards.
- Free App for your Smartphone: Stephens Family YMCA; you can upload your barcode there.
- Any changes to membership must be completed and turned in by the 13th day of the month in order to put your membership on Hold or Terminated the draft for the 14th.
- Guest Passes: policies and usage are subject to change at any time, authorized by administration.
- The building will be closed for one week in August of each year for maintenance.

Waiver: I understand the YMCA assumes no responsibility for injuries or illnesses which I or any member of my family may sustain as a result of my physical condition or resulting from my participation in any athletic activities, sports programs, the use of any equipment, exercise, or any other activities or programs. I expressly acknowledge that I assume the risk for any and all injuries and illnesses, which may result from my or my family's participation in these activities. I hereby release and discharge the YMCA, its agents, servants, and employees from any and all claims for injury, illnesses, death, loss, or damage which I or any member of my family may suffer as a result of my participation in these activities. I understand the YMCA is not responsible for personal property lost or stolen while members and/or guest members are using YMCA facilities or on YMCA premises. I give my permission to the YMCA to use, without limitation or obligation, photographs, film footage, or tape recordings, which may include my or my family's image(s) or voice(s) for purposes of promoting or interpreting YMCA programs.

I, THE UNDERSIGNED, ACKNOWLEDGE THAT THE YMCA IS NOT RESPONSIBLE FOR THE ACTIONS OF ITS STAFF MEMBERS DURING TIME PERIODS WHEN THE STAFF IS NOT PERFORMING DUTIES SPECIFICALLY FOR THE YMCA.

Program Participant Cancellations Policy

By the YMCA:

- Insufficient enrollment: Full Refund
- Registration for a class is received in the mail after the class has been filled: Full Refund By

the participant:

- Cancellation by member occurs before the start of the program: Full Refund
- Cancellation by members occurs after the start of the program session: No Refund

Name: _____ Date: _____