

COHO Swim Club Team Refund Policy

Policy Purpose

To explain the refund policy associated with the COHO Swim Club. Because the COHO Swim Club follows programming periods longer than normal Deerfield Park District Programming it will operate under these expanded refund rules.

Policy

If a refund is requested by any member of the COHO Swim Club, it must follow the established guidelines listed below:

1. Refund Request must be submitted in writing to a Full Time Coach of the COHO Swim Club and the COHO Treasurer via email with the reasoning for the refund request. Current Full Time Coaches: Head Coach: Steve Frye steve@teamcoho.org, Head Age Group Coach: Cece Ostergren, cece@teamcoho.org. COHO Treasurer email cohotreasurer@gmail.com.
2. Refunds will follow a quarterly schedule based on the specific season the refund is requested. *12-week season example: 1st Quarter: Weeks 1-3, 2nd Quarter: Weeks 4-6, 3rd Quarter: Weeks 7-9, 4th Quarter: Weeks 10-12.* If a season is offered as a half season it is not eligible for a refund. Example: Spring 1&2 and Summer 1&2.
3. Approved Refund Request will include a 15% surcharge taken out of your refund for administrative fees associated with the processing of your refund. COHO Club Fees and Meet Fees are not refundable.
 - a. Refunds requested during the 1st quarter will be issued a refund for Quarters 2, 3, and 4 minus 15% and the COHO Club Fee.
 - b. Refunds requested during the 2nd quarter will be issued a refund for Quarters 3 and 4 minus 15% and the COHO Club Fee.
 - c. Refunds requested during the 3rd quarter will be issued a refund for Quarter 4 minus 15% and the COHO Club Fee.
 - d. Refunds requested during the 4th quarter will not be honored.
 - e. Refunds requested for half seasons will not be honored.
 - f. Other: Refunds requested due to a medical illness or procedure, military or governmental orders, or moving more than 50 miles away will be handled on a case by case basis.

Definitions

Deerfield Park District Program Fee: Fee paid to the park district that cover all regular training fees, lifeguard expenses, staff expenses, and pool rent for the COHO Swim Club.

COHO Club Fee: \$25 currently, paid during your Park District Registrations. This fee comes back to the COHO Parent Association and helps to offset the expenses associated with swim meets, team events, and technology fees that the team is responsible for. This fee occurs with each registration period of the Deerfield Park District (*Fall, Winter, Spring, Summer*).

USA Swimming Registration Fee: \$89.00 for 2025, this fee is paid directly to USA Swimming by each team member of the COHO Swim Club. This fee is renewal annually in September of each year. This is a required fee for anyone who is a member of the COHO Swim Club in order for our team charter to be valid. It covers a USA Swimming insurance policy for your swimmer, and our club.

Meet Fees: These fees are directly associated with swim meets and are billed directly to each family through their www.teamcoho.org GoMotion SE account. These fees are required and vary based on the swim meet signed up for.