



REFUND POLICY

At Hornet Swim Club, our team's capacity and financial planning hinge on our enrolled swimmers. Our coaching progressively builds upon the skills developed in each season. If a swimmer decides to leave once the season starts, a previously declined applicant can't readily fill the vacated spot. Consequently, we can't offer refunds for withdrawals after the first week of the season. Here's a breakdown of our refund policy:

- **Pre-Season Withdrawal:** Refund available before the session starts, minus a \$100 non-refundable fee.
- **Withdrawal Within 7 Days:** Prorated refund based on the remaining season calendar days, minus the \$100 non-refundable fee.
- **Medical Withdrawal:** Prorated refund for medical reasons certified by a doctor for a minimum three-week absence, minus a \$100 non-refundable fee.
- **Meet Fees:** Non-refundable as they are paid to the hosting team.
- **Multi-Swimmer Discount:** Doesn't apply in refund or proration cases.

This policy ensures fairness to both the swimmers and the club considering the intricate dynamics of team capacity and financial planning.