

Big things are happening at NL Aquatics!!!

We are excited to transition to a NEW Membership platform at NL Aquatics through ABC Glofox. This new system will make it even easier to manage your membership and check in to the facility through the NL Aquatics App!

If you are a Current or Former member of NL Aquatics, please DO NOT register for a new account or you will get billed for BOTH accounts. Please follow [THESE INSTRUCTIONS](#) to log in and confirm your account information

New Members Start here



Step 1: Download the App!

Go to your favorite app store & download the NL Aquatics App by searching for Nexxt Level - **Make sure you search with double X's!** (some app stores will autocorrect the spelling to Next).

iPhone users may also scan this QR code to download the app!



Step 2: Register your account

- Register by clicking 'Register' in the bottom right-hand corner of the screen
- Follow the prompts until you reach the "book your first class" section. Click on that.

Step 3: Enter Your Account Information (Click on the profile icon located in upper left corner of the app):

- Click on Payments then Add Card to add your card account details
- Add your picture & any additional details.
- Save your changes.

Step 4: Buy Membership

- On your profile page (click Profile icon), select 'Buy' next to where it says 'no membership'
- Select your membership, click 'Buy Membership', and sign membership agreement
 - SJAC Swim Team and Lesson families get a discounted fee. Select SJAC Family Membership and then choose between Single Child (if you have one child in the program) or Multi-child (if you have 2 or more children in the program)



Step 6: Add your Child(ren) and Family Members to your account

- Go to your profile page, (click Profile icon)
- Click where it says 'Family Accounts', then add your child's information and sign waiver. It may take a few minutes to update the waiver signature.
- Once you've added your child's account, click 'Stop' in the upper right corner to go back to your parent account.
- Once back to the parent account, repeat this process to include additional family members.
- **NOTE:** You do NOT need to Buy a separate membership on your child's or Family Member's account.

Reminder about NL Aquatics CANCELLATION POLICY:

NL Aquatic Center is a separate entity from SJAC Swimming. Many families have multiple family members participating in various programs at NL Aquatics. Because of this, your Membership does not automatically end when a child leaves the team or discontinues lessons. You must notify us via email if you wish to cancel your NL Aquatics membership. Cancellation takes 30 days to process and you will be required to pay any fees assessed during that 30 day period. To cancel or suspend your membership at NL Aquatics, please membership@nlaquatics.com

**We want to thank you for your support! We are here to help
and if you have any questions or issues, please email
membership@nlaquatics.com**