

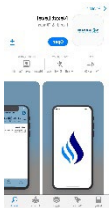
Big things are happening at NL Aquatics!!!

We are excited to transition to a NEW Membership platform at NL Aquatics through ABC Glofox. This new system will make it even easier to manage your membership through the NL Aquatics App! We've been working with the old system and new company to get your member information into the new platform. You just need to log in and confirm your account details!

Current and Previous Members of NL Aquatics

Follow the instructions below to confirm your account information

NOTES: Please do NOT create a new membership account on this platform, your account details are already in the system. You will use the same email for this account that you used to set up your NL Aquatics Membership. If you are unsure of the correct email to use, please email membership@nlaquatics.com and they will send it to you.



Step 1: Download the App! Go to your favorite app store & download the NL Aquatics App by searching for Nexxt Level - **Make sure you search with double X's!** (some app stores will autocorrect the spelling to Next). iPhone users can also scan this QR code to download the app!



Step 2: Confirm your account on the new platform

- Your account has been started for you. Please do not register for a new account.
- Enter the same email you used for your previous membership account. If you do not know the email, message membership@nlaquatics.com and they will get it for you.
- Click on 'Forgot Password' (upper right corner of app) and a link will be emailed to you
- Login to your account with your new password.

Step 3: Update your Profile (little 'Person' icon located in upper left corner of the app):

- Add/Update Payments: Click on Payments & Add Card to add your card account details for automated monthly membership payments. Then click 'Save'
- Click the Person with Pencil icon on the top right and add your picture & any additional details and save any changes.
- Click on 'Family Accounts': to view your child(ren)'s information and sign waivers. To switch back to parent account, click 'stop' in the upper right corner
 - To add additional family members, see instructions below.



See below for additional instructions

Need to set up a child/family account

Step 1: Log into your Glofox app.

Step 2: Go to your profile page, this is found at the top left side of the app screen.

Step 3: Click on where it says Family Accounts and add your Family Member's information.

- Once you've added a family member's account, click 'Stop' in the upper right corner to go back to your parent account. Repeat to add additional children

Need to update your payment information

Step 1: Go to your account and click the little 'person' icon on the left side of the screen.

Step 2: Click on Payments

Step 3: Select if you would like to add a card on file or if you would like to add ACH/Direct Debit payments

Signing Waivers

Step 1: click on 'Documents' on your profile page, then select 'Waiver' and scroll to read

Step 2: click 'Sign Document'

Step 3: Click 'Start signing'

Step 4: Click the red box that says 'Signature' and click 'Accept and sign'

NOTE: It may take a few minutes to update your signature on the documents.

We want to thank you for your support! We are here to help and if you have any questions or issues, please email membership@nlaquatics.com