Welcome to Rochester Orcas Swim Lessons!

Rochester Orcas is part of the Rochester Swim Club



www.rochesterswimclub.com

Policies, Procedures & More

We teach the SwimAmerica curriculum which focuses on specific skills in each level designed to build on each other. The result is a flexible program that allows your swimmer to progress at their own pace.

We offer year-round swimming lessons in both a group and private format. Group lessons are offered for anyone ages 3-12 that are potty trained & Private lessons for anyone ages 3+ that are potty trained.

DATES OF LESSONS:

Please reference the website for lesson times and dates for the session. This is also accessible on your confirmation email that was sent to you.

LOCATION OF LESSONS:

Offered year-round: Rochester Recreation Center (21 Elton Hills Drive NW)

Summer: Soldiers Field & Silver Lake pools, both outdoors

ENTRANCE TO THE REC CENTER:

To get the pool, enter through the Rec Center door #4, which is located off the main parking lot on the south side of the building. You will walk down the stairs, straight ahead down the hallway is the locker rooms; to the left at the bottom of the stairs is the door to the pool. Parents will remain in the hallway while lessons take place, you can view the warm pool through the windows.

Please do not enter the hallway area by the pool entrance any earlier than 5 minutes before class starts. The space is quite small and there is a good chance other lessons are going on right before your designated time slot.

LESSON DETAILS:

All lessons are instructor led, no parents will be in the water or allowed in the glass area of the Rec Center warm water pool.

All lessons are 30 minutes in length.

LESSON CANCELLATIONS:

ALL COMMUNICATION WILL OCCUR THROUGH THE RAINOUT LINE APP – you can

download the app on your phone, visit the website or call the phone number for any

updates. BE SURE TO REGISTER TO RECEIVE NOTIFICATIONS VIA EMAIL OR TEXT.

All notifications will also be posted on our Facebook page (Rochester Orcas Swim Lessons) as well. **No emails will be sent out regarding cancellations!**

Pool accidents do occur at times, as we work with children, and this is our only way of communicating these to you. Also, inclement weather or any other situation which may cause us to cancel.



MISSED LESSONS:

If your child misses any lessons due to illness, vacation, other commitments, etc. we do not offer any make-up lessons.

If we cancel lessons, we will do our best to offer a make-up lesson. You will receive an email to reschedule the missed lesson and if this cannot be worked out from a scheduling perspective, you will receive a full refund for that missed lesson.

LOCKER ROOM POLICY:

All persons must use the Rec Center locker rooms for changing, etc, unless you bring your child with their suit on and ready to go. There are showers available in both locker rooms.

NO FAMILY LOCKER ROOMS ARE AVAILABLE

CHILDREN AGES 5 & OLDER NEED TO USE THEIR APPROPRIATE LOCKER ROOMS

There is no deck changing allowed (changing into or out of a swimsuit on deck)

- The locker rooms are shared with the swim team, divers and others. Please be respectful of everyone and do not leave anything in the locker rooms. You are responsible for any items you bring into the facility.
- Due to the shared locker rooms, there may be times the locker rooms will NOT be available for lesson to use due to events taking place in the large pool. All registrants will be notified prior to those closures if that should take place. In these instances, you will need to towel dry your swimmer and put warm clothes over their suits when you leave the building.

ITEMS TO BRING TO LESSONS:

Swimmers should bring a swimsuit and towel to lessons. Goggles and swim caps are optional, however goggles are highly encouraged. No over the nose goggles are allowed!

DURING LESSONS:

Only those swimmers are scheduled for lessons allowed in the warm water pool area. Bathrooms are available for swimmers during their lesson if needed on the pool deck.

Please feel free to briefly talk to your swimmer's instructor before or after lessons. For all other questions, please reach out to Ashleigh@rochesterswimclub.com

REGISTERING FOR MORE LESSONS:

If you would like to add more lessons and continue please check out our website, which details all lessons we are currently offering: www.rochesterswimclub.com under swim lessons.

We host group and private lessons year-round.

HOW WILL I KNOW IF MY SWIMMER MOVES UP A LEVEL OR WHAT LEVEL THEY ARE IN:

Feel free to ask the instructor for any updated information regarding your swimmer.

QUESTIONS/CONTACT:

Please let us know if you have any questions, we appreciate you swimming with us:

Feel free to email us: ashleigh@rochesterswimclub.com