



TSA Cancellation, Refund, and Late Payment Policy

Families may cancel their TSA membership without penalty at any time. Refunds for past monthly charges will be considered by the Board of Directors. Refunds for meet fees will not be approved. If a family cancels their membership and requests resuming their membership with TSA within the current swim season, the reactivation charge will apply.

A member may stop swimming with TSA for a period of one month or longer for a vacation or other non-medical reason and request a "pause" on their monthly dues. When they return to swimming with TSA, a reactivation fee of \$50 will apply. Please request the pause on monthly dues by emailing the Treasurer no later than one week prior to the 1st day of the month the pause will begin.

If a swimmer leaves for a period of one month or longer with a verifiable medical reason, the swimmer will not be subject to a reactivation fee upon return to TSA. Please email the Treasurer in this circumstance.

Monthly full payment is automatically withdrawn through our ACH system on the 1st of each month. All payments must be made by automatic withdrawal through TSA's ACH system. If no payment is made by the 21st of each month, a \$10 late fee is assessed.

If an ACH withdrawal is not successful for 2 consecutive months, and the family does not make arrangements for a plan with the Treasurer, the swimmer will not be allowed to sign up for swim meets.

If an ACH withdrawal is not successful for 3 consecutive months, and the family does not make arrangements for a plan with the Treasurer, the balance will be turned over to collections. The swimmer or swimmers will not be able to continue swimming with TSA until the issue is resolved.

Please remember TSA has a Scholarship Program visible on the website at Team Resources > Scholarship Info. Families may apply by submitting a request to the Director of Operations and filling out the Scholarship Application Form.

Treasurer

Derek Montgomery

businessmanager@swimtsa.com

Parent / Guardian

Date