SwimMAC Carolina 2020-2021 Season Registration Packet



Dear SwimMAC Competitive Team Families,

Notes about the 2020-2021 Season. Due to the impacts of COVID families will not be charged the full up front 20% deposit in September as in years past. Instead the 20% initial deposit will be spread equally across July, August and September. With 10% installment monthly dues beginning in October as in years past and continuing through May. Volunteer and fundraising currently are unchanged for 2020-2021. The Board will continue to evaluate these throughout the 2020-2021 season and make any adjustments downwards as needed based on volunteer and fundraising opportunities.

Please read through this registration information carefully. The completion of online registration is the only way to confirm your placement on the competitive team for the 2020-2021 season. Completion of registration indicates your agreement to annual dues, meet and event charges, service requirements, and the fundraising program. It also indicates athlete and parent agreement with team policies and procedures. Thank you for choosing SwimMAC as your home for competitive swimming, we are looking forward to the upcoming season and having your family be a part of it.

Who to contact with questions:

Dues/Billing/Registration billing@swimmaccarolina.org or by phone at (980) 339-8908

Service Hours/Meet Squad <u>meetsquad@swimmaccarolina.org</u>

How to register?

Please have your preferred credit card ready as well as information including medical insurance, swimmer's full name, guardian name(s) and contact information. **Note that your account will become active on July 1, 2020.**

- 1. Navigate to the <u>Team Unify Home Page</u>.
- 2. Click 2020-2021 Returning Member Registration next to the green swimmer icon on the top right.
- 3. Click Continue or Check Status sign-in if needed.
 - **Please read and follow steps carefully you will be prompted to update any account and member information possible. If you have questions, contact billing@swimmaccarolina.org.
- 4. When prompted; Register for the division your swimmer will be placed in (Marlin, Dolphin, Shark, Senior) to start the 2020-21 season in September. Coaches determine all group placements at the beginning of August.
- 5. Your checkout balance should include \$210.00 per swimmer for your annual registration fee, this is the same amount as the 2019-2020.

Important dates:

June 9 th - June 25 th , 2020	Online Registration is required for all returning competitive team members
June 28 th , 2020	5% off of Total dues with lump sum payment
July 1, 2020	1/3 of upfront portion of 20% deposit payment due
August 1, 2020	2/3 of upfront portion of 20% deposit payment due
September 1, 2020	3/3 of upfront portion of 20% deposit payment due
August 20, 2020	First Day of practices for 2020-2021 competitive programs
October 1, 2020 – May 1, 2021	10% Installment of total dues charged on the 1st of each month

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UPDATE on 2020-2021 Competitive Team Dues and Requirements

The SwimMAC Board of Directors approved the following for the 2020-21 Competitive Team Season-

There will be **NO INCREASE** in dues and fees for the 2020-2021 season from the previous year.

- The annual Registration Fee will remain the same at \$210 per swimmer.
- The annual Fundraising requirement remains at \$200 per family. Any balance of the fundraising obligation will be billed on May 1, 2021.
- For those families who elect to pay in advance, SwimMAC is **extending a 5% discount** instead of 3% for payment of annual dues in full. This is a change from the 2019-2020 season.

The Board approved the 20% deposit to be spread over three months. If you register during June, the 20% deposit will be spread and billed on July 1, August 1, and September 1. If you register during July, the 20% will be Billed August 1 and September 1.

Explanation of 20% Payment Schedule:

With regards to the 20% deposit that is normally charged in September, we are implementing a change that would spread out the payments between the time a family registers until September. The following example for Senior 1 highlights how SwimMAC will charge families for the deposit. Spreading the deposit across July, August, and September helps to generate important cash flow to SwimMAC during July and August.

Example- Annual dues are \$3,762.00. The 20% Deposit totals \$752.40. Rather than paying the full 20% deposit amount on September 1, 2020, the family will be charged in thirds, with the first third of (\$250.80) on July 1, the second third of (\$250.80) on August 1, and the remaining third of (\$250.80) on September 1

In the case where a swimmer registers for a particular group and is moved to a group with a different annual dues amount, the July 1 and August 1 charges will each be $1/3^{rd}$ of the 20% deposit. The September 1 charge will be adjusted to complete the remaining amount owed of the 20% deposit for the new group.

Example: Shark 1 moves to Senior 2. The swimmer registers for Shark 1 and the 20% deposit is \$598.00. On July 1 the family is charged the first third at Shark 1 level of (\$199.33). On August 1 the family is charged another third at Shark 1 level of (\$199.33). When the swimmer is moved to Senior 2, the family will be charged \$254.53 (\$199.33 from Shark 1 plus the \$55.20 for the difference between Shark 1 and Senior 2).

2020-2021 SwimMAC Membership Program

Does not include fees and expenses for meets and events

				Competitiv	e Team Dues	5		Fundraising	Service Hours \$135 per Session	
	Registration Fee	2019-2020 Annual Total	2020-2021 Annual Total	Prorated Bas	20% Deposit sed on the Registi	ration Month	10% Installments	Support Program	2020-2021 Short Course Sessions	2020-2021 Long Course Sessions
				June	July	August				
Group	Paid at Registration (June 2020)			Paid on: July 1 August 1 Sept 1	Paid on: August 1 Sept 1	<u>Paid on:</u> Sept 1	Paid on the first of the month: Oct 1 to May 1	Per Family Completed by May 1, 2021	Per Family Completed by March 1, 2021	Per Family Completed by July 1, 2021
Senior 1	\$210.00	\$3,762.00	\$3,762.00	\$250.80	\$376.20	\$752.40	\$376.20	\$200.00		
Senior 2	\$210.00	\$3,266.00	\$3,266.00	\$217.73	\$326.60	\$653.20	\$326.60	\$200.00		
Senior 3	\$210.00	\$2,660.00	\$2,660.00	\$177.33	\$266.00	\$532.00	\$266.00	\$200.00		
Shark 1	\$210.00	\$2,990.00	\$2,990.00	\$199.33	\$299.00	\$598.00	\$299.00	\$200.00		
Shark 2	\$210.00	\$2,585.00	\$2,585.00	\$172.33	\$258.50	\$517.00	\$258.50	\$200.00		
Shark 3	\$210.00	\$2,317.50	\$2,317.50	\$154.50	\$231.75	\$463.50	\$231.75	\$200.00	Number of Sessions are	Number of Sessions are
Dolphin 1	\$210.00	\$2,605.00	\$2,605.00	\$173.67	\$260.50	\$521.00	\$260.50	\$200.00	yet to be determined.	yet to be determined.
Dolphin 2	\$210.00	\$2,371.00	\$2,371.00	\$158.07	\$237.10	\$474.20	\$237.10	\$200.00	determined	uctermineur
Dolphin 3	\$210.00	\$2,132.00	\$2,132.00	\$142.13	\$213.20	\$426.40	\$213.20	\$200.00		
Marlin 1	\$210.00	\$2,209.50	\$2,209.50	\$147.30	\$220.95	\$441.90	\$220.95	\$200.00		
Marlin 2	\$210.00	\$1,924.00	\$1,924.00	\$128.27	\$192.40	\$384.80	\$192.40	\$200.00		
Marlin 3	\$210.00	\$1,508.00	\$1,508.00	\$100.53	\$150.80	\$301.60	\$150.80	\$200.00		

- Registration Fees are charged when you complete your online registration.
- Fundraising Support and Service Hours are based on your family's most senior swimmer in the program.
- Service Hours Fees are based on \$135 per session not worked.
- Short Course and Long Course Service Hours Sessions will be determined later as COVID-19 restrictions are evaluated and meets are scheduled.
- *Dues may be paid as a lump sum via cash or check with a 5% discount prior to June 28th, multi swimmer discounts will be calculated as well please contact billing@swimmaccarolina.org to confirm. (A valid Credit Card must remain on file.)

Registration Fees and Membership Dues

Who to contact with questions:

Dues/Billing/Registration

billing@swimmaccarolina.org or by phone at 980-339-8908

What do the registration fee and annual dues pay for?

The registration fee is \$210.00 and includes USA Swimming and North Carolina registration fees, a registration T-shirt, a team swim cap, required insurance coverage for your swimmer, and an administration fee (which includes processing fees).

As a part of the operating model, the Head Coach with the assistance of the Finance Committee and Board of Directors evaluate costs associated with our competitive team and each practice group. Our goal through this evaluation is to identify the proper dues for each level considering the actual expenses associated with that level. Annual dues cover a portion of the expenses incurred by the competitive team, including coaches' salaries, operating the facility on the Charlotte Latin campus and at HFFA, plus pool rent at Davidson and other locations, along with dry land partners, swim equipment and technology, professional fees, general liability insurance, and more. Annual dues do not include fees for meets and events, practice equipment, or other related charges for participating in SwimMAC member activities.

When do I pay?

- The \$210.00 registration fee will be charged through the registration process at the time of completion of registration.
- 20% of the annual dues will be collected upfront in 3 equal payments on July 1, August 1 and September 1 through Team Unify. These payments are non-refundable.
- 10% of dues will be charged on the first of each month October through May through Team Unify.
- SwimMAC Members may choose to pay dues as a single lump by July 1 with a 5% discount. See the chart at the end of this document for totals and other details.

Other dues/payment policies.

- If the monthly installment is not received in full by the 15th of the month, a late fee of \$25 per month will be assessed to the family's account.
- Accounts with payments past 30 days due will be contacted by SwimMAC business department and a resolution sought. Any accounts with 90 days or greater past due balances shall result in the swimmer(s) being prohibited to competing in meets and excluded from team camps/activities. Failure to resolve the matter may result in the removal of the swimmer(s) from practices and forfeiture of roster position(s).
- Families must have an active Visa, MasterCard, Discover card or checking account on file in the Team Unify system. Failure to maintain valid credit card or checking account information can result in failed payments and late fees.
- If a swimmer is transferred to a different practice group by the coaching staff, the monthly installment will be changed to the cost associated with the new group.
- Registration fees are non-refundable.
- Paid annual dues installments are non-refundable, please communicate any requests to stop or suspend billing in advance to billing@swimmaccarolina.org.

What if my swimmer withdraws from the program after the 2020-2021 season begins?

- First, you must notify **both** your coach and billing (billing@swimmaccarolina.org) that you are withdrawing. Notification must be received by the 15th of the month in order to suspend billing for the next invoice cycle.
- If the swimmer withdraws after May 1st, no dues will be refunded.
- Please be aware that suspending membership may result in loss of roster position on the team unless coordinated with the staff and head coach of SwimMAC.

Is Financial Aid available?

- Financial aid is available for annual dues only. All meet fees, camps, annual registration fee and expenses are not able to be discounted. Financial aid is awarded based on merit and a discussion with a financial aid committee. It will only apply for one season and you must reapply each season. Families seeking financial aid must be in good standing with volunteer hours, fundraising, and team policies.
- In order to apply, please email billing@swimmaccarolina.org.
- All information will be kept confidential.

Registration Fees and Membership Dues (Continued)

Who to contact with questions:

Dues/Billing/Registration billing@swimmaccarolina.org or by phone at 980-339-8908

Lump Sum Payment of Annual Dues

Families may pay annual dues as a single lump sum cash payment prior to June 28th, 2020 Families taking advantage of this option will receive a 5% discount off of their annual dues amount. Multi-Swimmer discounts will be offered on lump sum payments. Please DO NOT give payments to your group coach! Please keep in mind that group placements will be made at the beginning of August. Any lump sum payment is non-refundable.

Lump Sum Payments are accepted as Cash or Check only. Please deliver to Kendra Williams/Eddie Carter at the SwimMAC Charlotte Latin location or mailed to address below. Payments must be submitted or post marked by June 28th, 2020. A valid credit card must remain on the member account for meet fees. Checks may be mailed to:

SwimMAC Carolina Attn: Kendra Williams 9850 Providence Rd Charlotte, NC 28277

Group	Annual Dues	5% Discount	Lump Sum Owed on or before July 1, 2020
Senior 1	\$3,762.00	\$188.10	\$3,573.90
Senior 2	\$3,266.00	\$163.33	\$3,102.70
Senior 3	\$2,660.00	\$133.00	\$2,533.00
Shark 1	\$2,990.00	\$149.50	\$2,840.50
Shark 2	\$2,585.00	\$129.25	\$2,455.75
Shark 3	\$2,317.50	\$115.87	\$2,201.63
Dolphin 1	\$2,605.00	\$130.25	\$2,474.75
Dolphin 2	\$2,371.00	\$118.55	\$2,252.45
Dolphin 3	\$2,132.00	\$106.60	\$2,025.40
Marlin 1	\$2,209.50	\$110.48	\$2,099.20
Marlin 2	\$1,924.00	\$96.20	\$1,827.80
Marin 3	\$1,508.00	\$75.40	\$1432.60

Multi-Swimmer Discount (competitive team only)

SwimMAC will discount a family's total competitive team dues for multiple swimmers in the same family. The discounts will be processed as follows:

For two swimmers: 5% off of combined total of dues.

For three swimmers: 12% off of combined total of dues

For four or more swimmers: 15% off combined total of dues.

Fundraising and Service Hours Programs

What is the SwimMAC Fundraising Program?

The SwimMAC fundraising program is a way for member families to support critical expenses that are beyond the operational budget of the club. The 2020-2021 fundraising program will support the following expenses:

- Facility maintenance (repairs to facilities and equipment, new equipment purchases, and facility maintenance).
- Coach education and development.
- Financial Aid and outreach programs.
- Any remaining balance will be used for capital improvements for long term growth.

The 2020-2021 program will include different SwimMAC fundraising opportunities; including Swim -A-Thon. In addition, member families have brought forward other ideas that they want to lead. Examples have included Heat Sheet Ad sales, restaurant nights, Scrip Program and community / business sponsorship. If you are excited about an opportunity that can contribute towards fundraising, or have questions, please contact the Fund Development committee at funddevelopment@swimmaccarolina.org.

Obligations must be met by May 1, 2021, unless adjusted by the Board. If your swimmer(s) leaves the program early, you will be charged the balance owed for fundraising with your last payment. Remaining balances will be billed via Team Unify no later than June 1st.

What is Service Hours or Meet Squad?

For questions or concerns regarding meet squad / service hours please email meetsquad@swimmaccarolina.org

SwimMAC Carolina hosts approximately 20 swim meets throughout the year to provide our athletes opportunities to hone their skills. Meet Squad is the SwimMAC name for all of the volunteer work that goes into making these events successful. Meet Squad is run by a collection of parent volunteers and a staff liaison who spend countless hours carefully planning each competition to ensure USA Swimming requirements are fulfilled while running an efficient event and meeting the needs of our swimmers. Meet Squad works diligently to spread the work out across the entire membership so everyone can do their part without placing too great a burden on our families. Annual Meet Squad requirements are calculated by taking the total number of volunteer spots necessary to run our club's events and dividing that by the total number of competitive families.

How do I sign up to work my required sessions?

For SwimMAC hosted events, you may navigate to the event signup on Team Unify (same place you will commit your athlete for events), and select the "Job Signup" button. Follow the instructions on the page, and when you show up to work at your session, please be sure your name is recorded to receive credit. You do not have to work an event your child is participating in, we just ask that all members help share the work to provide competition opportunities for our swimmers.

What kind of volunteer jobs count toward Meet Squad?

We need lots of timers, but we also need participation hosts, hospitality workers, officials, clerk of course workers, and more. We encourage you to try lots of different positions to see which you prefer. Volunteer job descriptions and more information can be found on Team Unify.

What happens if we don't work the required number of sessions?

Failing to meet the minimum requirement for your family will result in an assessment of \$135.00 per unworked session. Sessions are not transferable from short course to the long course season or viceversa. For the long course season (Mid-April to beginning of August), each family's participation requirements are based on the group placement of the family's oldest swimmer's group placement as of May 1. Sessions must be completed by July 31 to avoid assessment.

For questions or concerns regarding meet squad / service hours please email meetsquad@swimmaccarolina.org

Unmet obligations will be billed via Team Unify on May 1st (Short Course) and on August 1st (Long Course).

Team Policies

By completing the online registration your family and athlete(s) agree to the above membership program policies and requirements, as well as the policies outlined below. SwimMAC reserves the right to refuse membership or terminate membership for violating the policies agreed upon at the time of registration.

The following documents are posted on Team Unify in the <u>Team Information section</u>.

- SwimMAC Carolina Code of Conduct and Travel Policies
- Drugs, Alcohol, and Tobacco Policy
- USA Swimming Safe Sport Policy and Bullying Action Plan
- SwimMAC Swimwear Policy
- SwimMAC Carolina Medical Waiver
- SwimMAC Carolina Electronic Communication Policy

The following releases are presented in the registration process and are copied for review here:

Release of Liability

Parent hereby releases Mecklenburg Aquatic Club, Inc. (DBA SwimMAC Carolina, hereafter "SwimMAC"), its employees, officers, directors and volunteers and any facility used by SwimMAC from any liability arising out of any injury to the swimmer(s) which may occur while the swimmer(s) is/are participating in the SwimMAC program, including, but not limited to, practices, meets, travel trips, and other team activities, or while the swimmer(s) is/are using facilities owned, leased or used by SwimMAC.

Parent acknowledges that a medical professional has authorized my child(ren)'s participation in SwimMAC programs.

Media Release

I hereby authorize SwimMAC Carolina to use photographs and/or video of me, my child(ren), and/or my property and authorize the club and its assignees, licensees, legal representatives and transferees to use and to publish (with or without my name, child/children name(s), company name, or with a fictitious name) photographs, pictures, portraits or images herein described in any and all forms of media and in all manners including composite images or distorted representations and for the purposes of publicity, illustration, commercial art, advertising, publishing (including publishing in electronic form or internet websites), for any product or services, or other lawful uses as may be determined by SwimMAC Carolina for as long a time period as SwimMAC determines the usage thereof is necessary. I further waive any and all rights to review or approve any uses of the images, any written copy or finished product.