MEMBERSHIP SELF RENEWAL FOR 2023-2024

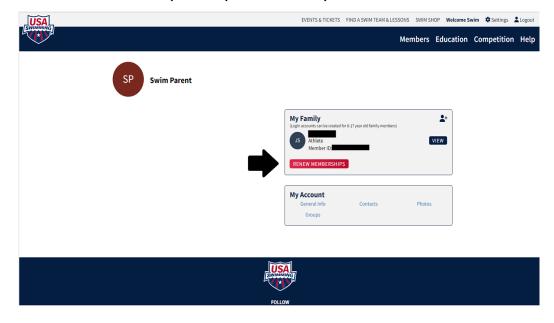
STEP 1: Log into your account at hub.usaswimming.org

LOGIN
Please login with your username and password.
(Note that usernames created on our old system before Sept 1, 2022 will no longer work. Click "Create a Login" below if you need a new account)
Username:
YourUsername
Password:

LOGIN
FORGOT USERNAME FORGOT PASSWORD CREATE A LOGIN

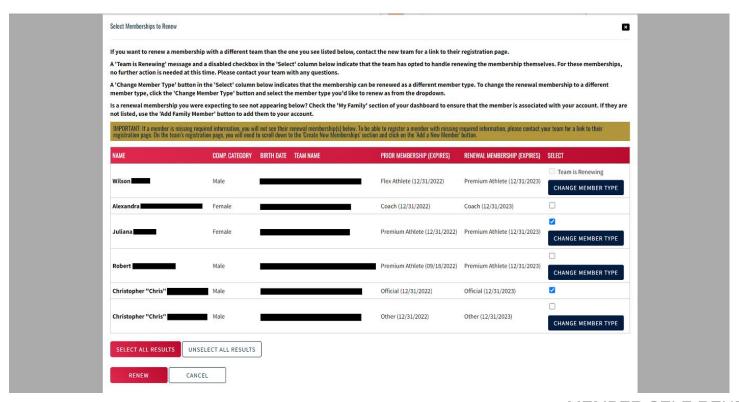


STEP 2: If you or any members connected to your account are eligible for one-button renewals, you will see a red 'Renew Memberships' button at the bottom of the 'My Family' section of your Member Dashboard.



STEP 3: Click the 'Renew Memberships' button. A pop-up window will display a table with everyone who is eligible for renewal. If a member is eligible for multiple renewals (e.g., Athlete, Official, Coach, etc.), each renewal option will have its own line in the table. You may choose to renew more than one membership per member, if applicable.

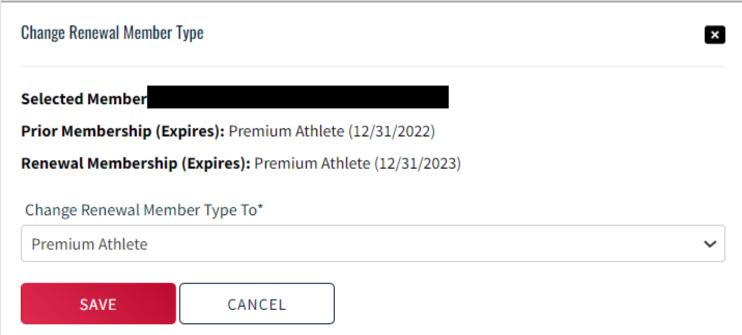
STEP 4: Read through the information in the pop-up window carefully.



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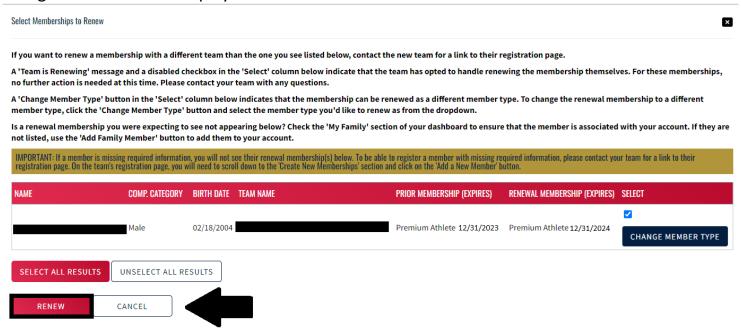
STEP 5: Click the checkbox in the 'Select' column for each of the memberships you want to renew.

NOTE: A 'Change Member Type' button in the 'Select' column indicates that the membership can be renewed as a different member type. An example of this would be renewing a Flex membership to a Premium membership. To change the renewal membership to a different member type, click the 'Change Member Type' button, select the member type you'd like to renew as from the dropdown, and click 'Save.'





STEP 6: Once you've made your selections, click the red "Renew" button. The renewal(s) you've selected will be added to your cart, and the membership information for each renewing member will be displayed.

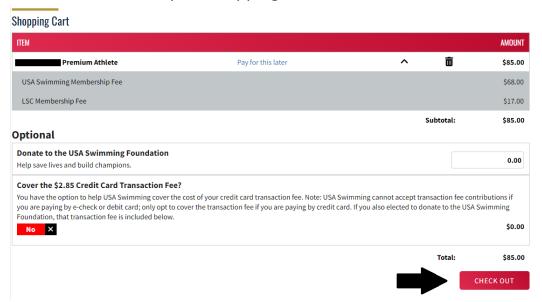


STEP 7: Click 'Continue' to proceed to the checkout and pay for your renewal(s).

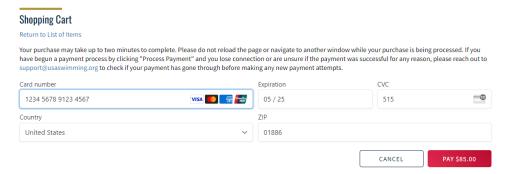




STEP 8: Review the items in your shopping cart and click 'Check Out.



STEP 9: FINAL STEP! To complete the payment process, enter the payment information and click 'Pay.' Member will receive confirmation email of payment and renewal.





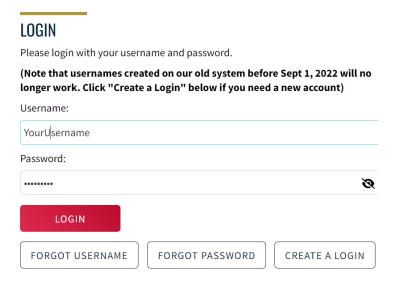
HOW TO RENEW BUT ALSO TRANSFER CLUBS

Only current members are eligible for a transfer.

If the member is expired from 2022-2023, they will need to use the 2023-2024 OMR link from the new club they will be joining, but not create a new account.

STEP 1: The member gets the new 2023-2024 OMR link from the club

STEP 2: Log into your account at hub.usaswimming.org





STEP 3: After Sept 1, 2023, use the new team's 2023-2024 Online Member Registration (OMR) link to renew. (Reach out to your new team you are transferring to, if you do not have this link) Enter the OMR link into your browser search bar and press 'Enter.' **DO NOT CREATE A NEW ACCOUNT.**

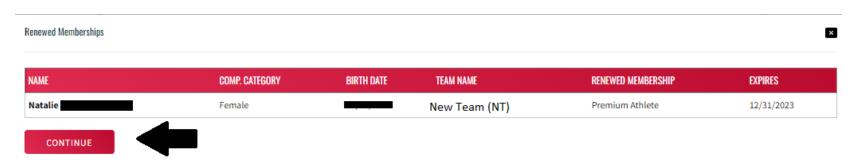
STEP 4: In the Renew Eligible Memberships box, select the members you would like to renew with the new team by clicking the checkbox in the 'Select' column.

USA Swimming Online Member Registration

			Renew Eligible Me	mberships		
		This	renewal registration is associa	ted as a member of the		
			LSC: New LSC			
			Team: New Team	(NT)		
with this registr	ation URL you will transfe	r this memb	that your renewal members ership to a different team. If use the 'Renew Memberships'	you do not wish to transfe	r this members	hip to a different team, plea
			pelow indicates that the team		wing the memb	ership themselves. For thes
'Change Memb	per Type' button in the 'Se	lect' column	n below indicates that the me k the 'Change Member Type'	mbership can be renewed		
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s a renewal mei our account.	mbership you were expect	ting to see no	ot appearing below? Use the	'Add Family Member' butt	on to ensure th	e member is associated with
your account.	nember is missing required info	ormation, you w	vill see a 'Provide Missing Info & Re	new' button instead of a checkb		
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OUT ACCOUNT. IMPORTANT: If a n Provide Missing II ADD FAMILY N NAME	nember is missing required info fo & Renew button to provide MEMBER COMP. CATEGORY	ormation, you w the missing red	rill see a Provide Missing Info & Re quired information and renew your	new' button instead of a checkb membership(s). RENEWAL MEMBERSHIP	oox in the 'Select' c TRANSFER?	olumn below. Please click the
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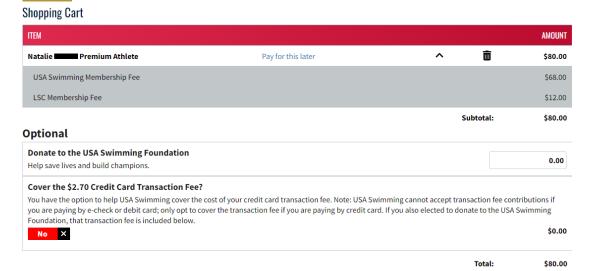
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STEP 5: A confirmation box will appear with the renewal information. Review the information and then click 'Continue.'



CHECK OUT

STEP 6: You will be taken to the Shopping Cart. Review the information and then click 'Check Out.'



STEP 7: FINAL STEP! To complete the payment process, enter the payment information and click 'Pay.' Member will receive confirmation email of payment and renewal.

Shopping Cart Return to List of Items Your purchase may take up to two minutes to complete. Please do not reload the page or navigate to another window while your purchase is being processed. If you have begun a payment process by clicking "Process Payment" and you lose connection or are unsure if the payment was successful for any reason, please reach out to support@usaswimming.org to check if your payment has gone through before making any new payment attempts. Card number CVC Expiration 1234 5678 9123 4567 05 / 25515 ZIP Country United States 01886 CANCEL PAY \$85.00

REMINDER: USA Swimming will communicate to your members who renewed, that they still need to be in good standing if an athlete over 18, coach, official or administrator. They still need to complete annual requirements to attend practice and competition. It would be helpful for clubs to remind them as well.

