

Good morning!

As you may have seen posted on various media outlets, we had a consumer contact us regarding a defective part on one of our snorkels.

One of our priorities with our training equipment is safety, so we conducted a global quality control test and found the following products to have minimal defective properties to them.

While we believe the numbers to be low, we decided the best thing to do was issue a recall for every unit affected.

Style #	Color #	Description	Color Description
001969	501	SWIM SNORKEL PRO II	BLACK
001969	605	SWIM SNORKEL PRO II	ACID LIME
001969	905	SWIM SNORKEL PRO II	PINK
001970	501	SWIM SNORKEL II	BLACK
001970	605	SWIM SNORKEL II	ACID LIME

*note – the **PINK** in the **Swim Snorkel II** – 001970 was **NOT** affected

We are awaiting the replacement parts and have **included below the official communication about how to go about getting these parts replaced.**

Thank you for your understanding and consideration of the safety of your athletes.

arena is recalling two products from the Swim Snorkel II line: Swim Snorkel II (product code 001970) and Swim Snorkel Pro II (product code 001969).



Recently a customer reported the detachment of a small piece of excess material from inside the tube of a Swim Snorkel Pro II (001969). The incident did not cause any harm, but arena took immediate action and also discovered a potential issue with black mouthpieces of the Swim Snorkel II (001970).

“The incidence of the defects appears to be extremely low. Nonetheless, as a precautionary measure to prevent any potential health risk, we decided to inform

our consumers and replace the affected products. We sincerely regret this incident; at arena consumer safety is a top priority, so we are taking all necessary steps to prevent any potential risk” said Renzo Casavecchia, QHSE & CSR Manager”

Consumers are asked to check if their snorkel is defective, and if so, stop using it immediately.

To check if your snorkel is defective and get a free replacement of the affected parts, please visit: <https://replacement.arenawaterinstinct.com>

For further information or questions, please send an email to one of the following addresses: customerserviceUSA@arenawaterinstinct.com (if you are living in USA) / help@arenawaterinstinct.com (if you are living elsewhere)