

TENNESSEE AQUATICS

2023-2024 WELCOME PACKET

WHO WE ARE: Welcome to Tennessee Aquatics. We pride ourselves on being the premiere year-round USA Swimming and Diving team in the greater Knoxville area. We also pride ourselves on having options for all levels of skill and commitment. We're all in on aquatics and hope you are too. Our team is focused on providing a safe, fun, and challenging environment for your athletes every day. Our coaches continuously aim to provide an engaging and supportive environment for our swimmers to learn and grow at their own unique rates. We are here to give our best every day to serve our swimmers as we help them with their personal and athletic development and hope you'll see the TNAQ difference.

TEAM REGISTRATION – The TNAQ registration fee, of **\$175** is paid annually. This covers your initial team outfitting (two shirts and two caps), two championship meet shirts, and your athlete's banquet ticket. USA Swimming has an online registration system and we will later provide you a direct link to register your athlete as a USA Swimming athlete member associated with our team. If you are joining Dive, or one of our noncompetitive options we will provide you a link to AAU or USA Dive registration as appropriate. These registration fees are paid directly to USA Swimming, or other entity. This is required of all athletes joining TNAQ's competitive teams. Each athlete's USA Swimming, USA Diving, or AAU registration covers insurance for events and training sessions as well as provides a great deal of web resources to you and your athlete.

2023-2024 GROUP PARENT MEETINGS

We host meetings at the start of each year to help new and returning parents find answers to any questions they might have. We will be discussing general information for the upcoming season (e.g. volunteer requirements, fees, fundraising, etc.). Additionally, we will cover general goals for the groups as well as new information or changes from previous seasons. All parents are responsible for information given during group parent meetings. With a whole new group structure, you definitely won't want to miss these meetings. Dates TBA.

TNAQ FEES – Annual fees vary by training group. Competitive swimmers and divers are assigned to training groups by the coaching staff according to age, achievement, and aspiration. All initial fees are paid online during your registration process. The payment terms are stated in the **2023-2024 Membership Dues** document and on the website. If a family moves out of the community during the swimming season, a prorated refund may be requested if the fees were paid initially at the start of the season in a lump sum. We have multiple ways you can choose to pay membership dues. Payment options include "monthly" (9 payments), "installment" (3 payments), and "lump sum" (1 payment). Families may pay by check, ACH, or credit card. All credit card and automatic debit fees will be passed onto the families. Refunds after the start of the season will only be given for medical conditions, injuries, and moving more than 50 miles away.

TEAM REGISTRATION - The Tennessee Aquatics website, <http://www.tnaquatics.com> is our system for billing, meet entries, fundraising, etc. Registration will open on August 11, 2022 for all families. All registration and initial payments are due by September 1, 2020. This ensures athletes receive their t-shirts on time and can be entered in the first meet.

HOME SWIM MEETS - Home meets are not merely competitions, they are also essential TNAQ fundraisers. Each family has specific work assignments (for the entire weekend) for which they are responsible. Please read the document **Family Participation Requirements** in your TNAQ packet. If

you are unable to fulfill your family's assignment, it is your responsibility to find your own replacement or pay a **\$50** fine per volunteer session missed--**but we want your help, not your money!**

AWAY MEETS – We anticipate attending away meets in late September, middle December, and early March. A full Short Course meet schedule is available on our website.

APPAREL - All Swimmers are **required** to wear team suits and caps at all TNAQ swim meets. Swimmers are expected to wear TNAQ T-shirts and gear at the meets as well.

COMMUNICATION - We are trying to go paperless as much as possible. Our main forms of communication will be our website and email. Please make sure you regularly check the email you provide at registration as many emails are time sensitive. The website will be updated on a regular basis with all our team information. Visit us at www.tnaquatics.com.

EMAIL: The TNAQ mass email system is used weekly by our coaches and other staff. Emails sent pertain only to Tennessee Aquatics and we do not solicit your emails. This is our primary way for reliable communication between parents, coaches, and board members. Please make sure that TNAQ has a reliable email address for your family that is checked regularly.

TEXT: The TNAQ mass text system is used occasionally by our coaches and other staff. Texts sent pertain only to Tennessee Aquatics and are typically time sensitive. Please make sure that TNAQ has a cellphone number for your family associated with your account.

SOCIAL MEDIA: Tennessee Aquatics runs pages on Instagram and other social media sites. However, in compliance with USA Swimming policies, the TNAQ coaching staff is prohibited from using personal social media accounts to communicate with TNAQ families or athletes. Please only follow our official team channels.

CONTACT PERSONS BY GROUP- For any coaching and/or team questions please contact the coach or staff member associated with your specific group.

Senior – Tim Bauer: tbauer@tnaquatics.com, Jim Nickell: jnickell@tnaquatics.com

Age Group 1 – Mike Chenoweth: mchenoweth@tnaquatics.com

Age Group 2 – Lars Hondorf: lhondorf@tnaquatics.com

Age Group 3 – Lizzie Fleming: lfleming@tnaquatics.com

Billing Questions: Lizzie Fleming: lfleming@tnaquatics.com

General Questions: information@tnaquatics.com

If we cannot answer your questions, we will help you find the answer.

TNAQ Staff

Swimming:

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