

SWIMS 3.0 ON LINE MEMBER REGISTRATION FAQ'S

What happens if I select the wrong membership type when registering?

Upgrades can be done directly by the member by visiting the "Upgrade" tab on your USA Swimming Account dashboard. A downgrade or a canceled membership will have to be initiated by USA Swimming HQ.

Is the registration process available in other languages?

Alternate language versions of the software are being developed and will be available in future years. Although there will not be alternate language versions of the software this year, there will be tutorial videos in alternate languages to help guide through the English language software.

Can I complete the registration process on a phone?

Yes. The registration software features a mobile-first design and allows for easy completion on a mobile device.

What happens if my LSC or Club is wrong when I'm starting the registration process?

Contact your club and confirm you have the correct registration link. If the link still does not display the correct team, your club's admin will need to generate a new link in the club portal.

Are Parents able to set up their account without paying?

Yes, a parent account will not require payment to USA Swimming. However, once a parent adds a child/athlete to their account, they will be required to pay for the athlete membership. If a parent also registers as a non-athlete member (Coach, Official, etc.) they will also be required to pay the non-athlete membership fee.

Will my historical times and Deck Pass information be available in my new USA Swimming account?

Yes, a data migration will make all historical times and Deck Pass data available in your new USA Swimming account.

Link for You Tube Videos and FAQ'S for LSC'S , COACHES & TEAM LEADERS and Vendors

LINK TO USA SWIMMING SWIMS 3.0

RESOURCE HUB

**USA Swimming Members 17 years and older & Athlete Protection Training
Requirement as of September 1, 2022**

Since 2019, USA Swimming adult athlete members have been required to complete Athlete Protection Training (APT) as a requirement of membership. In 2019, USA Swimming built in an administrative grace period to give athletes 30 days after their 18th birthday to complete the requirement. **Effective September 1, 2022, there will no longer be a 30-day administrative grace period.** Going forward, any 17-year-old athlete who has not completed the APT requirement by their 18th birthday will not be a USA Swimming member in good standing unless or until the APT requirement is completed. This includes eligibility to compete in USA Swimming sanctioned meets, club practices and all other related activities. Athletes will continue to receive an email notification reminder of the APT requirement 30 days prior to their 18th birthday as well as a reminder on their 18th birthday.

All USA Swimming members aged 18 years old and older are required to complete APT annually. This is the individual's responsibility and includes both athlete and non-athlete members.