

DART POOL CLOSURE POLICY FOR SEASONAL PROGRAMS

If in the event of an unexpected event causing a pool closure, such as Air Quality issues, pool maintenance issues, or weather issues, we will use the following procedures.

- Maintenance/pool issues: we will attempt to move practices to another pool. Makeups may be offered depending on pool, time and staff availability.
- Poor Air Quality: we use a baseline of 150 set by USA swimming as a guide for reducing or canceling practices due to poor air quality. We may cancel if it is lower than 150 if the air looks poor, if there is noticeable smoke, and/or may shorten practices to lessen the time swimmers and staff must remain outside. Makeups may be offered depending on pool, time and staff availability.
- Lightning or inclement weather: due to safety reasons and by law, practices must be postponed or canceled anytime there is thunder or lightning in the area. USA swim rules dictate that practices must be on hold for 30 minutes after each instance of lightning or thunder. We rarely have to cancel for thunder/lightning, or inclement weather, and do not offer makeup sessions for weather-related cancellations.

If we are able to offer a makeup session within program practice times, we will notify you. Makeups are not guaranteed. We do not offer makeup sessions for vacation or illness absences. Illness or injury absences lasting for a month or more may be granted credit; a doctor's note must accompany the request.

REFUND POLICY

- Swim School, Summerdarts and Minidarts: Fees are due and payable in full at the time of registration. No refunds will be made except for medical reasons (a doctor's note is required). There is a non-refundable fee of \$50.00 should a refund be granted. Enrollment is nontransferable and cannot be prorated based on vacations or partial attendance. Refunds are not granted for swimmers not receiving desired swim practice time. Any swimmer not meeting necessary swim skills will receive a refund.
- Springdarts and Falldarts: there is a 50% refund if asked for within 2 weeks of registration opening. There is a 25% refund if asked for within 4 weeks of registration opening. There are no refunds granted after 4 weeks. Enrollment is nontransferable and cannot be prorated based on vacations or partial attendance. Refunds not granted for swimmers not receiving desired swim practice time. Any swimmer not meeting necessary swim skills will receive a refund.
- Medical refunds may be granted if medical absence is one month or more. A doctor's note is required.

Refund requests must be made via email to the following:

Springdarts and Falldarts: dartatdavis@hotmail.com

Summerdarts and Minidarts: davissummerdarts@gmail.com

Swim School: aquadartswimlessons@gmail.com