ASC Withdrawal Policy

Swimmers and their families must notify Austin Swim Club via the official Withdrawal Form on the ASC Website, no later than the 15th of the month prior to the month the swimmer wishes to withdraw. For example, if your child will not be swimming in January, you would need to submit a withdrawal form no later than December 15. Your last billing date will be December 1st, and your last practice date would be December 31st. There are NO EXCEPTIONS.

The account will be billed for the entire next monthly period if the withdrawal form is not received on or before the 15th day of the final month the swimmer wishes to participate.

The Austin Swim Club Withdrawal Form is the **only** method by which a swimmer can withdraw. Emailing or telling a coach or any other ASC employee **DOES NOT** meet inactivation requirements. If your swimmer is withdrawing for medical reasons, please provide documentation via email and indicate medical reasoning on the form.

The Withdrawal Form can be found on the website under the Austin Swim Club header or here: <u>ASC</u> Withdrawal Form

All accounts must deactivate with a \$0.00 balance. If the account is not active, the place on the team is relinquished and the swimmer must re-activate the account by notifying Patti Thompson at patti@austinswimclub.org for approval of reactivation. The number of athletes in each swim group is limited, and space in the athlete's group may no longer be available when the swimmer returns.

All accounts will be billed upon withdrawal if there is a remaining balance on the required service hours.

By submitting Registration, you agree to the above Policy of the ASC Team Handbook

ASC Reactivation Policy

To re-activate a suspended swimmer account within the same season, the account must have a current Team Registration Fee paid. Must be a current, registered swimmer with USA Swimming. Also, any balance due that was not paid when a swimmer deactivated their account must be paid in full to reactivate the account.

To re-activate, there must be capacity in the swimmer's training group. The number of athletes in each swim group is limited, and space in the athlete's group may no longer be available when the swimmer returns.

To re-activate a suspended account, please email patti@austinswimclub.org.

By submitting, Registration you agree to the above Policy of the ASC Team Handbook