Renewing Individual Memberships

These instructions are for parents renewing memberships for their athletes or nonathletes renewing their own registrations.

1. Log into your account on the USA Swimming website.

USA	Q Search		EVENTS & TICKETS	FAN SHOP	SWIM SHOP	FIND A SWIM TE	AM & LESSONS	VIDEOS 🗌 Login / Register
Times	Swimmers & Parents	Coaches & Team Lead	ers Officials	Safe Sport	Meet the Team	About	Foundation	DONATE
LOGIN		HELP						
Please login with your username and passwe	ord.	If you a	re a parent about to r	egister your chil	d, please create ye	our account firs	t-	
(Note that usernames created on our old system before Sept 1, 2022 will no longer work. Click "Create a Login" below if you need a new account) Username:		will no ARTICL) How do ARTICL	ARTICLE How do I set up my new SWIMS account if I already have a membership? - ARTICLE					
1		How do	o I create an account i	n SWIMS as a ne	w member? - ARTI	CLE		
1		How do	o I create a new accou	nt for a family m	nember? - ARTICLE			
Password:		How do	o I register a new men	ber? - VIDEO TU	JTORIAL			
		Ø						
LOGIN								
FORGOT USERNAME FORGOT PAS	SSWORD CREATE A L	OGIN						

Select the appropriate options at the bottom of the window if you've forgotten your username and/or password. You <u>should not</u> create a new login. If you are unable to retrieve your username or change your password, contact <u>businessoffice@virginiaswimming.org</u> for assistance.

2. Once you're logged in you'll see your name and family members on your dashboard.

My Member Cards (Click to view card) Official Good Standing	My Family (Login accounts can be created for 8-17 year old family members) Athlete 1 /Athlete 2	L+ VIEW
	Athlete 3	VIEW
	Athlete 4	VIEW

Select Renew Memberships.

3. The next window will show all the members of in your family:

				CONFUSED? CLICK HE	RE	
NAME	COMP. CATEGORY	BIRTH DATE	TEAM NAME	PRIOR MEMBERSHIP (EXPIRES)	RENEWAL MEMBERSHIP (EXPIRE	S) SELECT
Athlete 1	Female		NOVA of Virginia Aquatics, Inc (VA)	Premium Athlete (12/31/2015)	Not Eligible for One Button Renew - Contact Team fo Registration Link
Member	Female		NOVA of Virginia Aquatics, Inc (VA)	Official (12/31/2023)	Official (12/31/2024)	Team is Renewing
Athlete 2	Male		Unattached - Virginia Swimming (VA)	Individual Season Athlete (06/03/2023)	Individual Season Athlete (02/26/2024)	CHANGE MEMBER TYPE
Athlete 3	Female		Unattached - Virginia Swimming (VA)	Premium Athlete (12/31/2015)	Not Eligible for One Button Renew - Contact Team for Registration Link
Athlete 4	Male		Sea Devil Swimming (PV)	Premium Athlete (12/31/2014)	Not Eligible for One Button Renew - Contact Team fo Registration Link
SELECT ALL RE	SULTS UNSEL	ECT ALL RES	ULTS			

If a member is eligible for renewal a checkbox will be available in the Select column. Individuals in the grey rows are not eligible for "one button renewal" and must be renewed using the team's Online Member Registration link. Members that will be renewed by the club are also indicated (see second row).

4. Notice the *Renewal Membership* column. If you want to renew in the same membership type, just select the box. Example – if you want to renew Athlete 2 as Individual Season again for 2024, just select the box in that row.

If you want to change the membership to another type, click *Change Member Type*. Click on the dropdown in the window that opens to select the type of membership desired and *Save*.

Change Renewal Member Type	×
Selected Member: Eric Charles Fagan (Male, DOB: 04/05/2005)	
Prior Membership (Expires): Individual Season Athlete (06/03/2023)	
Renewal Membership (Expires): Individual Season Athlete (02/26/2024)	
Change Renewal Member Type To*	
	~
SAVE CANCEL	

5. The renewal window will show the updated Member Type. Then click the box in the Select column and click *Renew*. The following window will appear:

Renewal Memberships Added to S	hopping Cart				×
The following renewal mem	berships have been adde	d to the shopping car	t. Please click 'Continue' to check out and complete	the renewal process.	
NAME	COMP. CATEGORY	BIRTH DATE	TEAM NAME	RENEWED MEMBERSHIP	EXPIRES
Athlete 2	Male		Unattached - Virginia Swimming (VA)	Individual Season Athlete	02/26/2024
CONTINUE					

(If the Renewed Membership is not correct, still proceed to the following step because you'll be able to delete the registration before paying.)

6. Select *Pay* and you'll be able to view the renewals that you have submitted.

Shopping Cart				
ITEM				AMOUNT
Athlete 2 Individual Season Athlete	Pay for this later	~	ô	\$53.00
			Subtotal:	\$53.00
Optional				
Donate to the USA Swimming Foundation				0.00
Help save lives and build champions.				0.00
No X Receive 50% off a subscription to Swimming W	orld Magazine			\$0.00
Calling all passionate swimmers, dedicated swim paren Experience the thrill, knowledge, and inspiration that o subscription to Swimming World Magazine (sent direct) No X	rts, and expert swim coaches of USA Swimming! A nly Swimming World Magazine can bring you! Sel ly to your email in the next 24 hours).	re you ready to take your lo ect "yes" to get exclusive ac	ve for the pool to cess to a half-pric	the next level? red
			Total:	\$53.00
			c	HECKOUT

Check your Shopping Cart carefully! If the renewal information is correct, select *Check Out*. (Making a donation to the USA Swimming Foundation or agreeing to cover the credit card transaction fee is <u>optional</u>.) You will then be taken to the *Shopping Cart* and can enter your payment information.

If any renewal is incorrect or any renewal is included that shouldn't be there you can select the trashcan to delete it and then select Yes to confirm deletion. You'll be able to go back and make corrections if needed.

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Are you sure you wish to delete the following item?	
Eric Fagan Individual Season Athlete \$53.00	
This cannot be undone.	
NO YES	-

7. If you receive an error message, it probably means the system is currently busy. Your registrations should be saved so go ahead and log out. If your payment was processed you'll receive a receipt. Be sure to save a copy! If you receive an error message wait a few minutes and then log back in. You should see a shopping cart in the banner at the top of the page as well as a notification *My Pending Payments*. Select *Pay* and enter your payment information again. If you still get an error message, try logging in on another device to make the payment.

My Member Cards (Click to view card)	
Official Good Standing	
My Bonding Baymonts	

If you have any difficulty completing the registration process or submitting payment, please contact <u>businessoffice@virginiaswimming.org</u>.