



Raleigh Swimming Association

www.swimrsa.org

For the safety of our participants and staff, participants should not attend lesson programming if they have had a fever within the past twenty-four (24) hours, are experiencing COVID symptoms and/or are experiencing gastrointestinal distress. A participant should not attend lesson programming until they have been fever-free for twenty-four (24) hours without fever reducing medication.

Refund Policy

Raleigh Swimming Association (RSA) does not offer refunds for lesson programming.

Rescheduling and Makeup Policy

A written request must be sent to wsa@swimrsa.org a minimum of twenty-four (24) hours in advance to reschedule lesson programming. If a makeup lesson cannot be scheduled within fourteen (14) days, then a credit will be added to your account.

Program Cancellation Policy

If Raleigh Swimming Association (RSA) cancels lesson programming, such as for a pool closure or staffing emergency, then there will be an option of either a makeup lesson, an account credit, or a refund.

Raleigh Swimming Association (RSA) understands that there are extreme and/or unexpected situations, so if you have further questions or concerns please contact our Lesson Coordinator at wsa@swimrsa.org.