



Raleigh Swimming Association

www.swimrsa.org

For the safety of our participants and staff, participants should not attend lesson programming if they have had a fever within the past twenty-four (24) hours, are experiencing COVID symptoms and/or are experiencing gastrointestinal distress. A participant should not attend lesson programming until they have been fever-free for twenty-four (24) hours without fever reducing medication.

Refund Policy

Raleigh Swimming Association (RSA) does not offer refunds.

Cancellation and Rescheduling Policy

Raleigh Swimming Association (RSA) does not accept same-day or short notice cancellations. A written request must be sent to wsa@swimrsa.org a minimum of seven (7) days in advance to reschedule programming.

In the event of an emergency or illness, a written request must be sent to wsa@swimrsa.org a minimum of twenty-four (24) hours in advance to reschedule.

Makeup Policy

If a makeup lesson cannot be scheduled within fourteen (14) days of the start date for the set of lessons, then a credit will be added to your account. The credit can be used towards future lesson programming.

Raleigh Swimming Association (RSA) understands that there are extreme and/or unexpected situations, so if you have further questions or concerns, then please contact our team at wsa@swimrsa.org.