

LCST SEASONAL SERVICE POINT PROGRAM

To sign up simply click on the Job Sign-Up button at Seasonal Service Opportunity Event link on our website.

The Lake Country Swim Team board is excited to present to you a program that makes it easier for you to volunteer and help the team in areas of your expertise or interest. The program consists of the following key components:

- 1) A published and posted full season calendar of events that require volunteers. This will help you plan ahead of time.
- 2) A description of key volunteer positions so you can choose what interests you.
- 3) Up front non-participation deposit payable upon registration.
- 4) A point system that will be used to keep track of your volunteer activities that will be used to earn back your deposit.

The basic outline of this program is as follows:

- 1) At registration, a per-family, non-participation deposit will be collected.
 - a) \$100 for Age Group Gold, Juniors and all Senior Groups,
 - b) \$50 for Super 8's, Age Group Bronze, Age Group Silver, AHS and Hartford JV Groups.
 - c) If you have swimmers in multiple groups, you pay the amount specified for the swimmer participating in the highest group.
- 2) We are asking each family to participate in the numerous opportunities available throughout the season to earn your deposit back by the end of the season.
 - a. AG Gold and above, the point requirement is 45.
 - b. Super 8's, Age Group Bronze, Age Group Silver and JV Senior, the point requirement is 15.
 - c. Ribbons, there is no requirement.
 - d. There will be no "pro-rating". You must achieve or exceed the point total.
 - e. ***Points requirements for AG Gold and above must include service (time) opportunities; points requirements cannot be fulfilled entirely through food/beverage donations.***

**Additional program information and volunteer position descriptions (including point credits) and answers to FAQs, can be found on the web site.

- 3) Up front non-participation deposit, payable at registration. There are two forms of payment are accepted.
 - a. Checks: They will either be destroyed or cashed at the end of the season depending upon your fulfillment of the volunteer requirement.
 - b. Credit card: Payments will be charged immediately and then be credited into your swim team account at the end of the season upon fulfillment of the volunteer requirement.
- 4) There are two seasons per calendar year. The current information presented is for the Short Course Season only. The Long Course Season information will be posted at a later date.
 - a. Short course - Fall/Winter, runs from the middle of August through the Annual Banquet (usually mid-April to early May).

Lake Country Swim Team Volunteer Frequently Asked Questions

1) Why has the team implemented this program in addition to the mandatory meet worker requirement?

We have had many members inquire about what opportunities are available to help the team and/or they don't know how to help. This program will help to expose all of the items that the team needs help with and allows everyone the opportunity to get involved. Most of the items listed have been covered by board members but the opportunities are becoming greater and the board/team need more help.

2) Why do we need to make a non-participation donation, can't we just volunteer?

In the scheme of things it would be wonderful if everyone would just volunteer, but we all know that it doesn't always happen. The donation will help as a motivation to encourage people to volunteer their services.

3) If I complete only a portion of the entire points needed for service will my donation be partially refunded?

Unfortunately no. The point system is designed to be easily accomplished by participating in a few events. There are many, many opportunities to accumulate the necessary points.

4) Why do Super 8's, Age Group Bronze, Age Group Silver and the JV Groups have to accumulate less points?

These 3 programs don't practice as much as the remainder of the groups and these are considered introductory programs. This allows the families in these groups to ease their way into the LCST program.

5) Will I be responsible for heading/leading the various volunteer positions that I sign-up for?

Read the job description, if it reads "minimal help from committee", you will be responsible for organizing the majority of the activity/event. Someone from the board will be overseeing the event, but not leading.

6) If I haven't heard from someone by the date the volunteer opportunity is listed on the calendar what should I do?

Contact the lead person under "program questions" if you haven't heard anything within 2 weeks of the date that was marked in the calendar.

7) How will the team know that I have actually volunteered and keep track of my points?

When the volunteer position has concluded the board member over-seeing the position will report to the volunteer coordinator the names of all volunteers that have met that specific volunteer position. Points will then be documented on Team Unify by the volunteer coordinator.

If you sign up for a volunteer position but don't fulfill your responsibility you will not receive any points.

8) How do I pay the non-participant donation?

You can pay by check or credit card. If you pay by check your check will be destroyed or cashed at the end of the season once your point totals have been determined. If you pay using a credit card your account will be charged immediately and a credit will be issued if you meet the volunteer requirements.

9) Why didn't the team make this program a year commitment?

Many of the positions are not the same during the winter season as in the summer. We have some families that don't swim year-round so we wanted to make the program a seasonal one.

10) If I sign-up to work an extra session of a meet do I get to pick the meet and/or the session?

The meet volunteer will contact you once the sign-up for workers has been completed if we are in need of extra workers. They will inform you of the session (s) that need to be filled. This will most likely happen the week before the meet.

Working extra sessions only counts at the major meets which would be GLO, State meets, Speedo, or other meets identified in the meet worker requirements located on the web site. This does not include the Singe Age meets or Senior meets that LCST hosts.

11) If I sign-up to work an extra session of a meet but cannot work it due to conflicts in my schedule or extra workers are not needed will I still receive my points?

No, you will have to sign-up for another volunteer position in order to fulfill your volunteer requirements.

12) Can I accumulate more points than is required?

Absolutely! We want everyone to be involved on the team and we appreciate all of the help we receive. It is going to take more than everyone signing up for the minimum to fulfill all of the volunteer positions. With that said, we don't want any one person to put their name on every spot. We want everyone to have an opportunity to help and to be able to give it 100%.

13) How do I find out the answer to my question if I don't see it written on the FAQ?

Contact the volunteer coordinator either by phone or email with your question. No question is too trivial.

14) How were the points assigned per job?

Based on a long history and experience running the club, points were assigned by time to do job, criticality of position to club success and experience required to do job.

15) If I have questions about this program, who do I call or email?

Contact the Volunteer Coordinator, this is not the same as the Meet Worker Coordinator. You can find their contact information on the LCST website.

16) What happens if my child moves from the ribbon program into the competitive program?

If the move takes place prior to 2/3 of the completion of the season, you will be responsible for paying the full volunteer donation amount. You have the opportunity to off-set the donation by volunteering.

17) How soon after I have met my volunteer point requirement can I expect my account credited or my check returned?

Within approximately a month after meeting your volunteer points your credit will be reflected in your swimming account, or your check destroyed. If you are involved in a volunteer position that is on-going you will not receive your credit until the position has been completed.